



NMC Service Fees

- Services are offered at no charge to all parties for the first three hours of total project time spent by NMC. After three hours of services the case is considered complex, and the following fees apply. Free services do not apply to trainings.
- Fees apply to services offered by NMC and apply to all time spent related to delivering services including intake conversations, phone calls, scheduling, administration, preparation, mediation, coaching, and facilitation.
- Mediation, coaching, and facilitation are all included in this fee structure. Training Fees are per project and are to be determined by NMC. Please contact us for pricing.
- Unless noted, fees are per hour per project.
- At least one and sometimes more than one NMC service provider (mediator/coach/facilitator) is included in the project per hour fee.
- Additional pre-approved expenses are invoiced at cost. Travel time is invoiced at half the project fee per hour.
- Fees are due at the time of service unless other arrangements have been made.
- If a meeting is cancelled with less than 24 hours notice to NMC, 1/2 of the allotted time will be added to the services provided.
- No one is turned away for lack of funds.

Neighborhood Mediation Center Service Fee Chart		
Serving	In Washoe County Project Per Hour Fee	Outside Washoe County Project Per Hour Fee
Family	See Sliding Scale for Individuals, Per Hour Per Person Fee	See Sliding Scale for Individuals, Per Hour Per Person Fee
Friends		
Neighbors		
Roommates		
Dating Individuals		
Landlord / Tenant(s): Individuals		
Merchant / Customer		
Non-Profit Organizations	See Non-Profit Sliding Scale	See Non-Profit Sliding Scale
NMC Strategically Targeted Organizations (see Framework)	Please Contact Us for Pricing	Please Contact Us for Pricing
Government Organizations	\$250	\$275
For Profit Organizations	\$250	\$275
Landlord / Tenant(s): Corporation	\$250	\$275
Homeowner(s) / HOA	\$250	\$275
Trusts / Estates	\$250	\$275

(Revised September 2022)

Sliding Fee Scale for Individuals									
Estimated Annual Household Income (You Tell Us the Rate - Honor System)								NMC Fee Charged per person/party per hour	
Household Size								In Washoe County	Outside Washoe County
	1	2	3	4	5	6			
Earn Up To	\$13,590	\$18,310	\$23,030	\$27,750	\$32,470	\$37,190	A	\$25	\$30
	\$50,000	\$55,000	\$60,000	\$65,000	\$70,000	\$75,000	B	\$50	\$60
	\$100,000	\$110,000	\$120,000	\$130,000	\$140,000	\$150,000	C	\$100	\$125
	\$200,000	\$225,000	\$250,000	\$275,000	\$300,000	\$325,000	D	\$125	\$150
Earn Above	\$200,000	\$225,000	\$250,000	\$275,000	\$300,000	\$325,000	E	\$150	\$175

(Based on 2022 Federal Poverty Guidelines. Revised September 2022)

Sliding Fee Scale for Non-Profit Organizations			
		NMC Fee Charged per hour for the project/case	
Annual Operating Budget (You Tell Us the Rate - Honor System)		In Washoe County	Outside Washoe County
\$	< \$100,000	\$50	\$75
	\$100,000 to \$500,000	\$125	\$150
	\$500,000 to \$2,500,000	\$200	\$225
	>\$2,500,000	\$250	\$275
	NMC Strategically Targeted Organizations (see NMC Strategic Framework)	Please contact us for pricing	Please contact us for pricing

(Revised September 2022)